



PARENT SURVEY FEEDBACK

Thank you for taking the time to complete the parent survey in July 2018 and share your views with the school. This year we have had 58 responses from across the school, with a majority of parents answering from key stage 1.

COMMUNICATION

We are pleased to see that the majority of parents felt that the school communicates well but we also recognise that there is always room for improvement. A key area of improvement mentioned by multiple parents was giving as much notice as possible for school events so parents could plan ahead.

TEXT AND EMAIL

Some of the other key findings from the survey were that the school text service, email and regular newsletters are recognised as the top three most helpful means of communications. 88% of all the parents surveyed accessed the school website regularly. 70% of all parents would find a school app useful.



TEXT AND EMAIL



Key feedback on the current school app and website included having better navigation, more engaging content, a user-friendly calendar and more up to date information about after school activities. Parents suggested they would like term dates, event dates, class blogs, newsletters and reminders easily accessible on a school app.

In terms of paper communications some parents find that paper copies of forms in children's book bags are not useful and often get misplaced.

COMMUNICATION CONT ...

We are currently in the process of streamlining school communications and will take all the points mentioned above into account. We are assessing various website and app providers which will enable the school to have more targeted, dynamic and easily navigational communications across multiple platforms. We will update you with our strategy in the Autumn term.

IN ADDITION

In addition to the parent survey, we have held a governors' breakfast and a governors' meet at parents evening. These opportunities to meet with parents have given the school valuable feedback on various matters some of which we would like to share.



PARENTS INVOLVEMENT

The school values involvement of parents so please feel free to come forward if there is anything you would like to share with the school.

OFSTED ACTION PLAN

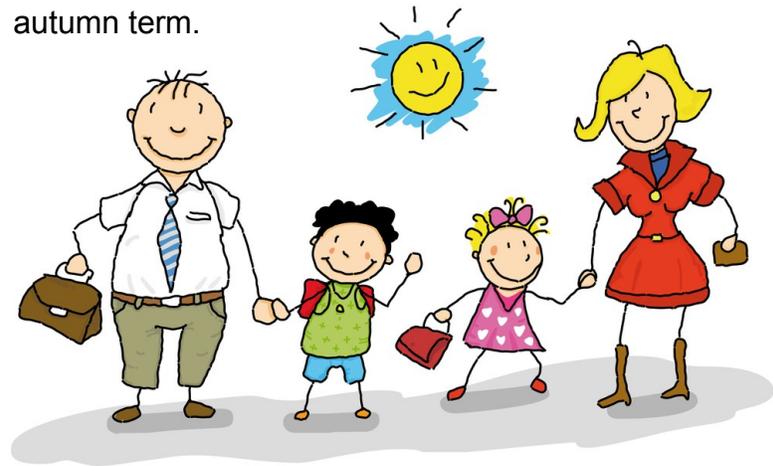
Since our Ofsted inspection the school has been working tirelessly addressing points raised in the report. The action plan is currently with our HIP (Herts Improvement Partner) for final approval. Once we receive this we will share key actions and points with all of our parents in September.

GOVERNOR BREAKFASTS

This has been useful for both governors and parents alike and we plan to hold a breakfast with parents on a termly basis.

SUBJECT LEADS

As requested by parents the subject leads will be listed by teacher and published on our website for the autumn term.



THANK YOU

Thank you again for taking your time to share your views with us. We look forward to continuing working in partnership with parents this coming year.